

Your Chamber at Work for You!

Forging Links

DURING THE MONTH OF OCTOBER COURTESY CALLS WERE MADE & MEETINGS WERE ATTENDED BY THE FOLLOWING:

- **02** Ms. Catherine Kumar, CEO of the Chamber, attended a Networking Reception hosted by the Association of Trinidad and Tobago at the Hyatt Regency, Trinidad.
- **06** The CEO and Mrs. Angella Persad, President of the Chamber, met with Dr. Keith Rowley, Opposition Leader of the Peoples' National Movement (PNM).
- **13** The CEO attended a private Cocktail Reception hosted by the British High Commission.
- **14** The CEO attended a Cocktail Reception hosted by ICATT. On the following day, Friday 15th October, 2010 she attended ICATT's – "Governance and Transparency" – event and then later on – "ICATT's Youth Annual Cocktail Reception & Banquet

Dinner" – at the Hyatt Regency, Trinidad.

- **19** The CEO and President met with the Honourable Mr. Jack Warner, Minister of Works and Transport. They also attended the "Opening Cocktail Reception of the *Connecting the Caribbean and Central America: Exploring and Seizing New Opportunities*" Conference at the Diplomatic Center.
- **20** The President appeared on CNMG's morning programme to speak on the "Connecting the Caribbean and Central America: Exploring and Seizing New Opportunities" Conference. The Honourable Stephen Cadiz, Minister of Trade and Industry and the President of the Guatemalan Chamber attended the television interview as well. On the same day the CEO, President and other board members attended the - "Connecting the Caribbean and Central America: Exploring and Seizing New Opportunities" Conference which was a

joint collaboration between the TTCIC and the Association of Caribbean States (ACS). Later on they greeted specially invited guest at the - Closing Cocktail Reception of the Conference.

-**21** The CEO and President attended a British Business Group meeting which was attended by the Minister of Trade and Industry.

- **26** The CEO and President met with H.E Markus-Alexander Antoniotti, Ambassador of Switzerland to Trinidad and Tobago.

- **27** The CEO, represented the Chamber at a meeting held by the Trinidad and Tobago Convention Bureau Advisory Committee Council.



LOOK OUT FOR: EVENTS IN NOVEMBER

- 9th - "One on One with the Deputy Governor of the Central Bank of Trinidad and Tobago, Ms Joan John"
- 15th-The Industrial Committee presents a half day workshop on – "Disciplinary Practices and Procedures"
- 17th - The CSR Committee will host "Doing CSR – Live Case Studies from Local Companies"
- 24th - The Trinidad and Tobago Chamber of Industry and Commerce will host the "6th Annual Business Hall of Fame Induction Ceremony and Gala Dinner" at the Port of Spain Ballroom, Hyatt Regency Trinidad

Round-up of Chamber Events

CONNECTING THE CARIBBEAN AND CENTRAL AMERICA: EXPLORING AND SEIZING NEW OPPORTUNITIES



The Trinidad and Tobago Chamber of Industry and Commerce in collaboration with the Association of Caribbean States hosted a conference entitled "Connecting the Caribbean and Central America: Exploring and Seizing New Opportunities" on 20th October 2010 at the *Hyatt Regency, Trinidad*. The official opening ceremony was hosted on the 19th October 2010 at the *Prime Minister's Residence and Diplomatic Centre*. The Honourable

Kamla Persad-Bissessar, Prime Minister of the Republic of Trinidad and Tobago was present to address both local and foreign participants at the cocktail reception. Speakers at the conference included the Honourable Stephen Cadiz, Minister of Trade and Industry; the Honourable Dr Surujrattan Rambachan, Minister of Foreign Affairs; His Excellency Edwin Carrington, Secretary General of CARICOM; Snr Juan Antonio Busto, Chairman of the Executive Board of the Chamber of Industry of Guatemala; Professor Miguel Carrillo, Executive Director of the Arthur Lok Jack Graduate School of Business; Her Excellency Yolanda Mayora de Gavidia, Secretary General of the Central American Economic Integration Secretariat; Mr. Dennis Evans, President of the Bankers Association of Trinidad and Tobago; Mr. Arthur Lok Jack, Chairman of Associated Brands (Investments) Limited; Dr Aleem

Mohammed, Chairman of the S.M. Jaleel Group of Companies; Mr. Luis Miguel Castillo, Vice President of the Central America Beverage Corporation (CABCORP); Mr. Mario Siman, Chairman and CEO of the UNICOMER Group and Mr. Kama Maharaj. Moderators at the event included Mr. Edmundo Gil-Tavarez, Director of GTC Group International Division, Dr Rolph Balgobin, Executive Chairman of Quicksilver Convenience Limited and Mr. Jwala Rambarran, Economic Strategist of Involve Financial Limited. Sponsors included the **Ministry of Trade and Industry, Bankers Association of Trinidad and Tobago, the ANSA McAl Group of Companies, Arthur Lok Jack Graduate School of Business, the Unicomer Group, Trinidad and Tobago Convention Bureau, Chamber of Industry of Guatemala, Botran Aged Rums, CABCORP and Illuminat.**

CUSTOMER SERVICE EXCELLENCE

All organizations strive for excellence in the area of customer service. With this in mind the Trinidad and Tobago Chamber of Industry and Commerce hosted a one day workshop on *“Customer Service Excellence”* on *Friday 15th October 2010* at the Chamber’s conference hall. The session was facilitated by Mrs. Jacqueline Cheesman who was awarded the Research Award in 2007 from the Arthur Lok Jack Graduate School of Business for her EMBA practicum entitled *“Enriching the Customer Experience”*. Chamber members can look forward to further sessions on this topic in the coming months.

FACILITIES MANAGEMENT AND MAINTENANCE COMMITTEE

Ensuring Structural Integrity and Functional Efficiency

The FMM Committee held its second breakfast session entitled *“Ensuring Structural Integrity and Functional Efficiency”* on 12th October 2010. The panel was made up of Mr. Mark Francois, Structural Engineer who presented on the topic *“Building Codes and the Regulation of the Building Industry”*, Mr. Mark Raymond, President of the Trinidad and Tobago Institute of Architects who presented *“Good Design = Good Business”* and Mr. Ivan Hinkson, Construction Manager/ Cost Consultant who presented on *“Selected Total Cost Management: Considerations for the Construction Phase of your Project Life*



Chamber Committees

CRIME & JUSTICE COMMITTEE

The Breathalyser and You – Strategies for Combating Alcohol Abuse in the Workplace

The Crime and Justice Committee of the Chamber hosted a breakfast meeting entitled *“The Breathalyser and You – Strategies for Combating Alcohol Abuse in the Workplace”* on *Thursday 7th October 2010* at the *Leon Agostini Conference Hall*. Facilitators for this session included Corporal Andre Morris and Corporal Rajesh Lall of the Trinidad

and Tobago Police Service who gave a live demonstration of the Breathalyser, Mr. Quincy Hunt, Managing Director of Precision Point Caribbean, Mr Anthony Watkins, Principal Consultant of Odyssey Consult Inc and Dr Carol Khan, Doctor and Attorney of Genmed Services.

Cycle”. **The event was sponsored by Servus Limited and NEALCO Properties.**

On 1st October, 2010 representatives of the Chamber met with consultants of the Environmental Management Authority to discuss the project: *“Gaps and Needs Analysis Under the Basel, Stockholm and Rotterdam Convention”* at the Chamber Building. The objective of this project is to identify all actions required by the Government of Trinidad and Tobago under the 3 above mentioned Conventions. Following this, Ms. Melanie Richards, Chair, CSR Committee on 13th October, attended the *“National Workshop to the Consider Gaps and Needs Analysis”*.

On 15th October, 2010, Ms. Rianna Paul, Trade and Research Economist, at the Chamber attended a breakfast meeting entitled: *“Celebrating Official Statistics”*. The event was hosted by the Central Statistical Office of the Ministry of Planning, Economic and Social Restructuring and Gender Affairs. The objective of this session was to strengthen their relationship with stakeholders and end users of statistics. Presentations were made by the various Units of the CSO as well as the Central Bank of T&T and the Ministry of Trade and Industry.

Research & Publications

“Developing R&D to enable you to make more informed decisions”

CENTENNIAL ENERGY DIGEST

The Centennial Energy Digest received further endorsements from the Minister of Energy and Energy Affairs and the Minister of Foreign Affairs.

The Hon. Carolyn Seepersad-Bachan, Minister of Energy and Energy Affairs

“The “Centennial Energy Digest” is an extremely valuable addition to locally developed literature on the Trinidad and Tobago Energy Sector. It provides extensive information on the history of the sector, and is a solid reference point

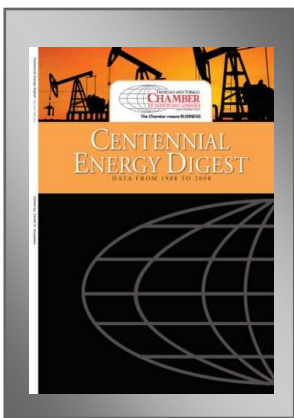
for anyone wanting to know about the growth of energy in Trinidad and Tobago.’

The Hon. Dr. Surujattan Rambarran, Minister of Foreign Affairs.

‘I would like to congratulate the Trinidad and Tobago Chamber of Industry and Commerce in completing the Centennial Energy Digest....I strongly recommend all stakeholders to pursue a copy not only, for its commemorative worth, but the wealth of information it possesses.’

INTERESTED IN PURCHASING A COPY OF THE CENTENNIAL ENERGY DIGEST?

The Centennial Energy Digest is now available for sale at a **50% discounted price** of TT \$2,400.00. Students can take advantage of the Student’s special of TT \$1,800.00. (Students must present a valid student ID). **To purchase your copy please call the Chamber’s office at 637-6966.**



Produced by the Chamber’s Marketing and Communications Unit

Contact Information
Telephone: 637-6966
Email: marketing_unit@chamber.org.tt
Website: www.chamber.org.tt

